

# Upcoming Webinar Schedule

<b>June 2026</b>	<b>DATE</b>	<b>TIME</b>	
The Cost of Caring: Recognizing & Recovering from Compassion Fatigue	Tue 06/02	2:00 PM	CDT
Alzheimer's & Dementia Part 1: Specialized Programming for Volunteers	Tue 06/02	2:00 PM	CDT
Your Agency's Emergency Management Plan: Emergency Preparedness & the Regulations	Wed 06/03	2:00 PM	CDT
How to Help Your Frontline Team Handle Client Disappointment	Thu 06/04	2:00 PM	CDT
Medicare Review Success: Avoid Top Denials & Strengthen Documentation	Tue 06/09	2:00 PM	CDT
Recognizing & Responding to Changes in the Patient Condition	Wed 06/10	2:00 PM	CDT
Honoring Veterans' Healthcare Decisions	Thu 06/11	2:00 PM	CDT
Coaching Challenging Personalities	Tue 06/16	2:00 PM	CDT
Conveying Sensitive Information: Is There a Right Time & Right Way?	Wed 06/17	2:00 PM	CDT
Developing Home Health Care Plans That Meet Regulatory & Billing Requirements	Thu 06/18	2:00 PM	CDT
Electronic Business Records: Seven Steps for Effective & Compliant Management	Tue 06/23	2:00 PM	CDT
Alzheimer's & Dementia Part 2: Specialized Programming for Social Workers & Chaplains	Wed 06/24	2:00 PM	CDT
Calm, Clear & in Control: The Leader's Guide to Emotional Self-Mastery	Thu 06/25	2:00 PM	CDT
Historic Marijuana Reclassification: Changes & Implications	Mon 06/29	2:00 PM	CDT
The Role of the Social Worker & Chaplain in Pain & Symptom Management	Tue 06/30	2:00 PM	CDT
<b>July 2026</b>	<b>DATE</b>	<b>TIME</b>	
Hospice 101: Back to the Basics & Key Concepts	Wed 07/01	2:00 PM	CDT
CAHPS Hospice Survey: How to Gauge Improvement in Scores	Tue 07/07	2:00 PM	CDT
IDG & the Plan of Care (POC): A Hospice Requirement & Survey Dilemma	Wed 07/08	2:00 PM	CDT
Reading Between the Lines: Unpacking Patient Defense Mechanisms in Serious Illness Care	Thu 07/09	2:00 PM	CDT
The High Producer's Paradox: Managing Top Performers Who Deliver Results but Resist Direction	Mon 07/13	2:00 PM	CDT
The HOPE Tool Part 1: General Conventions, Submission Requirements & Meeting the Compliance Threshold	Tue 07/14	2:00 PM	CDT
Hospice Levels of Care: Compliance Qualifications & Documentation	Wed 07/15	2:00 PM	CDT
Veterans, PTSD & Trauma-Informed Care Counseling	Thu 07/16	2:00 PM	CDT
"No Wrong Way to Grieve": Is That Even True? How to Respond & Intervene Effectively	Tue 07/21	2:00 PM	CDT
Beyond the Mask: Conquering Imposter Syndrome in Professional Life	Wed 07/22	2:00 PM	CDT
Mobile Device Risks, Records & Rules: Using Policy to Manage Compliance	Thu 07/23	2:00 PM	CDT
World-Class Service Excellence: 90 Ideas in 90 Minutes	Tue 07/28	2:00 PM	CDT
Hospice Live Discharges: The Who, What, When & How	Wed 07/29	2:00 PM	CDT
The HOPE Tool Part 2: Driving the Plan & Quality of Care	Thu 07/30	2:00 PM	CDT

# Upcoming Webinar Schedule

	DATE	TIME	
<b>August 2026</b>			
2026 Hospice PEPPER Report	Mon 08/03	2:00 PM	CDT
Raising the Bar for Bereavement Programming & Services Part 1: Ensuring the Needs Are Met	Tue 08/04	2:00 PM	CDT
Prioritizing Pain & Symptom Management	Wed 08/05	2:00 PM	CDT
The Power of Differentiation	Thu 08/06	2:00 PM	CDT
Bridging the Generational Divide in the Workplace	Tue 08/11	2:00 PM	CDT
Veterans & Volunteers: Challenges & Opportunities for Quality Care	Tue 08/11	2:00 PM	CDT
The Role of the Psychosocial/Spiritual Teams in Addressing Ethical Dilemmas	Thu 08/13	2:00 PM	CDT
Marijuana Policy & Best Practices: Handling Employee & Patient Medical & Recreational Cannabis Use at Work & Home	Tue 08/18	2:00 PM	CDT
Responding to Patient Avoidance & Defenses	Wed 08/19	2:00 PM	CDT
The Leadership Skill No One Teaches: Managing Conflict with Confidence & Professionalism	Thu 08/20	2:00 PM	CDT
The HOPE Tool Part 3: Where the Change Has Taken Us	Mon 08/24	2:00 PM	CDT
Hospice Sales Compliance: What Reps Can't Say Anymore	Tue 08/25	2:00 PM	CDT
Are You Managing...or Micromanaging? A Practical Guide to Letting Go Without Losing Control	Wed 08/26	2:00 PM	CDT
"What Are You Going to do About This?!" Challenging Situations for Social Workers	Thu 08/27	2:00 PM	CDT
The Hospice Final Rule & 2027 Quality Update	Mon 08/31	2:00 PM	CDT
<b>September 2026</b>			
Hospice Eligibility & Notice of Election	Tue 09/01	2:00 PM	CDT
Cracking the Referral Code: How to Be the Hospice They Choose	Wed 09/02	2:00 PM	CDT
Unlock Your Hospital Growth Opportunities	Thu 09/03	2:00 PM	CDT
The Regulations Clinical Managers Need to Know	Wed 09/09	2:00 PM	CDT
Raising the Bar for Bereavement Programming & Services Part 2: E-Bereavement Programming & Services	Thu 09/10	2:00 PM	CDT
Managing Your Hospice Team for Clinical Managers	Wed 09/16	2:00 PM	CDT
Medicare Hospice Claims Processing & Election Statement	Thu 09/17	2:00 PM	CDT
Motivational Interviewing in Hospice: Creating Goals People Are Truly Motivated to Achieve	Tue 09/22	2:00 PM	CDT
Building Community, Driving Growth: Modernizing Bereavement Programs	Wed 09/23	2:00 PM	CDT
Writing Clear, Compliant Email, Including Critique of Your Own Writing Sample	Thu 09/24	2:00 PM	CDT
FY2027 Updates, HQR, Emergency Management, Infection Prevention & Control	Wed 09/30	2:00 PM	CDT
<b>October 2026</b>			
The Challenging Volunteer: Coaching In or Coaching Out?	Thu 10/01	2:00 PM	CDT
Face-to-Face, Physician Billing & HOPE Compliance	Tue 10/06	2:00 PM	CDT
Denied? Strategies for Successful Hospice Claim Appeals	Wed 10/07	2:00 PM	CDT
Selling Hospice Eligibility Without Compliance Risk	Thu 10/08	2:00 PM	CDT

# Upcoming Webinar Schedule

<b>October 2026 (CONTINUED)</b>	<b>DATE</b>	<b>TIME</b>	
From Slump to Surge: Break the Sales Slump & Bounce Back Stronger	Tue 10/13	2:00 PM	CDT
Meeting the Hospice Volunteer Requirement: Recruitment, Retention & Best Practices	Wed 10/14	2:00 PM	CDT
AAA Community Physician Engagement Strategy	Thu 10/15	2:00 PM	CDT
Working Alongside Challenging Personalities	Tue 10/20	2:00 PM	CDT
Beyond Empathy: Navigating the Emotional Landscape of Care for the Seriously Ill	Wed 10/21	2:00 PM	CDT
Calm, Clear & in Control: The Leader Who Listens: Harnessing Social Awareness to Inspire & Influence	Thu 10/22	2:00 PM	CDT
Why Life Review Should Be a Home Health & Hospice Priority	Tue 10/27	2:00 PM	CDT
Strategic Planning: A Must in Today's Healthcare Environment	Wed 10/28	2:00 PM	CDT
<b>November 2026</b>	<b>DATE</b>	<b>TIME</b>	
Determining Relatedness in Hospice: What Should Be Covered & How to Communicate & Document	Tue 11/03	2:00 PM	CST
Post-Agency Survey Corrective Action Steps: Where Do You Start?	Wed 11/04	2:00 PM	CST
Beyond the Check-In: Transforming One-on-Ones into Impactful Leadership Moments That Drive Performance	Tue 11/10	2:00 PM	CST
Suicidal Ideation or Desire for Hastened Death? Different Motivations with Different Interventions	Thu 11/12	2:00 PM	CST
Toxic Teams: Strategies for Improvement	Tue 11/17	2:00 PM	CST
Palliative Care: Is It Time to Establish a Community-Based Palliative Care Program?	Wed 11/18	2:00 PM	CST
The Challenges & Solutions of Being an Adult Caregiver	Thu 11/19	2:00 PM	CST
Cognitive Behavioral Therapy (CBT) & Mindfulness for Distress & Anxiety Management	Tue 11/24	2:00 PM	CST
<b>December 2026</b>	<b>DATE</b>	<b>TIME</b>	
Strategic Growth Mastery: How to Develop & Lead High-Performing Sales Teams	Tue 12/01	2:00 PM	CST
How to Begin Mentoring Leadership from Within	Wed 12/02	2:00 PM	CST
Language Matters: How the Words We Use Impact Clinical Practice	Thu 12/03	2:00 PM	CST
The X-Factor of Leadership: Cultivating Executive Presence That Lasts	Tue 12/08	2:00 PM	CST
Today's Grief Theories for Clinical Practice: Beyond Kubler-Ross	Wed 12/09	2:00 PM	CST
Hospice Objection Handling: "We're Not Ready Yet"	Thu 12/10	2:00 PM	CST
The Power of Connection: 10 Key Competencies of Relationship Management	Tue 12/15	2:00 PM	CST
End-of-Life Closure: The True Heart of Hospice Care	Wed 12/16	2:00 PM	CST
What Leaders Don't See: Identifying & Correcting Leadership Blind Spots	Thu 12/17	2:00 PM	CST