Upcoming

Webinar Schedule

HOSPICE & HOME CARE WEBINAR NETWORK
Powered by FinEd

March 2024	DATE		TIME	
Understanding Your Hospice Care Index Report & Creating Improvement Plans	Tue	03/05	2:00 PM	CST
The High Cost of Poor Communication	Thu	03/07	2:00 PM	CST
Compliance for the Hospice Social Worker, Chaplain & Spiritual Caregiver	Wed	03/13	2:00 PM	CDT
Working Well Across Four Generations	Thu	03/14	2:00 PM	CDT
How to Compete as a Small Hospice	Tue	03/19	2:00 PM	CDT
Leadership & Followership at Work	Thu	03/21	2:00 PM	CDT
Understanding Decisional Capacity in End-of-Life Care	Tue	03/26	2:00 PM	CDT
Compliance for a Hospice Volunteer Program	Wed	03/27	2:00 PM	CDT
Paving a Path of Partnership Between Clinical & Sales	Thu	03/28	5:00 AM	CDT

April 2024	DATE		TIME	
Mock Surveys & Continued Readiness Part 1 for Home Health & Hospice	Wed	04/03	2:00 PM	CDT
Critical Skills for Volunteers: Boundaries, Suicide Intervention, Grief & Loss	Thu	04/04	2:00 PM	CDT
Looking Under the Hood: Fine Tuning Your Operating Model	Tue	04/09	2:00 PM	CDT
Compliance for the Hospice Bereavement Team	Wed	04/10	2:00 PM	CDT
Record Retention Rules for Hospice & Home Care Providers	Thu	04/11	2:00 PM	CDT
How to Operate a Hospice Inpatient Unit & Remain Financially Sound	Tue	04/16	2:00 PM	CDT
Hospice by the Numbers: Public Reporting & the Pursuit of Quality	Tue	04/23	2:00 PM	CDT
Mock Surveys & Continued Readiness Part 2 for Home Health & Hospice	Wed	04/24	2:00 PM	CDT
Beyond Hearing: How Active Listening Drives Success (Complimentary)	Thu	04/25	2:00 PM	CDT

May 2024	DATE		TIME	
How to Effectively Audit Hospice Documentation	Wed	05/01	2:00 PM	CDT
Hospice Medical Review in a Medicare-Certified World	Thu	05/02	2:00 PM	CDT
Hospice Documentation for Clinicians from SOC to Discharge	Tue	05/07	2:00 PM	CDT
Addressing Trauma in the Family	Thu	05/09	2:00 PM	CDT
Soothe, Smooth & Improve Difficult People with Expert Techniques	Tue	05/14	2:00 PM	CDT
Palliative Care Part 1: Strategically Plan a Community-Based Program	Wed	05/15	2:00 PM	CDT
Admission Process Regulations & Common Mistakes to Avoid	Tue	05/21	2:00 PM	CDT
Improving Patient & Agency Outcomes for Home Health	Wed	05/22	2:00 PM	CDT
Public Speaking for the Terrified: Getting the Butterflies to Fly in Formation	Tue	05/28	2:00 PM	CDT
Palliative Care Part 2: Setting Up a Community-Based Program	Wed	05/29	2:00 PM	CDT
Emotional Intelligence: Your Ticket to Professional & Personal Growth	Thu	05/30	5:00 AM	CDT

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June 2024	DATE		TIME	
Leading Change in Your Organization	Wed	06/05	2:00 PM	CDT
Defining Exceptionalism in Bereavement Care	Thu	06/06	2:00 PM	CDT
Improving Patient & Agency Outcomes for Hospice	Tue	06/11	2:00 PM	CDT
Infection Control & Prevention: Regulations & How to Implement an Effective Surveillance Program	Wed	06/12	2:00 PM	CDT
Risk Assessments & Counseling for Outstanding Bereavement Services	Thu	06/13	2:00 PM	CDT
Compliant Pre-Bill Audit Process for Hospice Billing	Tue	06/18	2:00 PM	CDT
Five-Star Bereavement Programming & Services	Thu	06/20	2:00 PM	CDT
The Hospice Chaplain Role	Tue	06/25	2:00 PM	CDT
Emergency Preparedness: Creating & Maintaining an Effective, Integrated & Communicated Plan & Program	Wed	06/26	2:00 PM	CDT
Person-Centered End-of-Life Communication Strategies	Thu	06/27	10:00 AM	CDT

July 2024	DATE		TIME	
Writing Effective Best Practices-Based Marijuana Policies & Procedures	Tue	07/02	2:00 PM	CDT
The Live Discharge Process & Avoiding a Burdensome Transition	Wed	07/10	2:00 PM	CDT
Assisting People to Find Meaning & Purpose with 10 Important Questions	Thu	07/11	2:00 PM	CDT
Telephone Communication Skills	Tue	07/16	2:00 PM	CDT
Creating Hospice Differentiators That Fit Your Culture & Community Referrals	Wed	07/17	2:00 PM	CDT
Advance Directives & Health Care Decision Making	Tue	07/23	2:00 PM	CDT
Healthcare Due Diligence: The Who, What, Where & When	Wed	07/24	2:00 PM	CDT
Navigating Difficult Conversations: Giving Feedback with Confidence & Compassion	Mon	07/29	5:00 AM	CDT
Reimagining Your Patient & Family Experience	Tue	07/30	2:00 PM	CDT
Hospice Eligibility Documentation: Drilling Down the Details	Wed	07/31	2:00 PM	CDT

August 2024	DATE		TIME	
Just Your Type: Stop Alienating Others with Written Communication	Thu	08/01	2:00 PM	CDT
Home Health Survey Readiness: Staying Survey-Ready Year Round	Tue	08/06	2:00 PM	CDT
Defining Exceptionalism in Volunteer Management	Thu	08/08	2:00 PM	CDT
Develop Your Care Continuum: Starting a Personal Care Service	Tue	08/13	2:00 PM	CDT
Recruitment & Retention for Outstanding Volunteers	Thu	08/15	2:00 PM	CDT
The Top 10 Misunderstood Regulations & Related Bad Processes	Tue	08/20	2:00 PM	CDT
Top-Notch Volunteer Training & Programming	Thu	08/22	2:00 PM	CDT
Hospice Final Rule & Regulatory Update for 2025	Wed	08/28	2:00 PM	CDT
Fostering Engagement & Success by Actions of Appreciation (Complimentary)	Thu	08/29	2:00 PM	CDT

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September 2024	DATE		TIME	
Using Diversity, Equality & Inclusion Policy to Maximize Civility & Compliance	Wed	09/04	2:00 PM	CDT
Re-Examining Boundaries: When to Step Forward or Back	Thu	09/12	2:00 PM	CDT
Part 1: Eligibility Requirements & Notice of Election	Tue	09/17	2:00 PM	CDT
Conducting an Effective Emergency Preparedness Tabletop Exercise	Wed	09/18	2:00 PM	CDT
The Top 10 Ways for Agencies to Grow	Tue	09/24	2:00 PM	CDT
Hospice 201: Updates for CY 2025 & Key Quality & Payment Model Initiatives	Wed	09/25	2:00 PM	CDT
Part 2: Details of Medicare Claims Processing	Thu	09/26	2:00 PM	CDT

October 2024	DATE		TIME	
Managing Patient Complaints	Tue	10/01	2:00 PM	CDT
Part 3: Face-to-Face, Hospice Cap, Physician Billing & PEPPER	Thu	10/03	2:00 PM	CDT
Part 1: Critical Regulations for Agency Compliance	Wed	10/09	2:00 PM	CDT
Guiding Caregivers Through Difficult & Meaningful Conversations	Thu	10/10	2:00 PM	CDT
Hospice QAPI: The Cornerstone of Compliance	Wed	10/16	2:00 PM	CDT
Re-Imagining Your Assisted Living Community Hospice	Thu	10/17	2:00 PM	CDT
Developing a High-Functioning Bioethics Committee	Tue	10/22	2:00 PM	CDT
Part 2: Effectively Managing Your Hospice Team	Wed	10/23	2:00 PM	CDT
Increase Your CAHPS Hospice Responses & Scores	Tue	10/29	2:00 PM	CDT
Hospice PEPPER: What Does Your Update Reveal?	Wed	10/30	2:00 PM	CDT
Navigating Adversity: Building Your Resilience Toolbox	Thu	10/31	5:00 AM	CDT

November 2024	DATE		TIME	
Building an Effective Compliance Program	Tue	11/05	2:00 PM	CST
Part 3: Understanding HQRP, Reporting, Updates, Payment Models & Reimbursement	Wed	11/06	2:00 PM	CST
Creative Programming for Caregivers & the Bereaved	Thu	11/07	2:00 PM	CST
Outcome-Based Interventions	Tue	11/12	2:00 PM	CST
6 Core Compliance Practices for Infection Control & Prevention	Wed	11/13	2:00 PM	CST
The Top 10 Operational & Structural Mistakes Hospices Make	Tue	11/19	2:00 PM	CST
Governing Body Regulations, Members & Effectiveness	Wed	11/20	2:00 PM	CST
From Excuses to Results: Harnessing the Power of Accountability	Tue	11/26	5:00 AM	CST

December 2024	DATE		TIME	
Home Health QAPI: Maximizing Compliance & Quality Care	Wed	12/04	2:00 PM	CST
Overcoming the Top 5 Obstacles to Exceptional IDT Care	Thu	12/05	2:00 PM	CST
Providing Spiritual Care to Agnostics & Atheists	Tue	12/10	2:00 PM	CST

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December 2024 (CONTINUED)	DATE		TIME	
Using Conflict Resolution to Save & Accelerate Your Business	Thu	12/12	2:00 PM	CST
Discover a New Marketing Model Using Clinical Resources	Tue	12/17	2:00 PM	CST
Avoid the Top 5 Hospice Survey Deficiencies	Wed	12/18	2:00 PM	CST
Looking Back to Move Forward: Year-End Reflection for Driving Growth (Complimentary)	Thu	12/19	2:00 PM	CST

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