Webinar Schedule

Feb 4 2016	5-Part Compliance Series: Top Compliance Issues Impacting Hospices
Feb 11 2016	3-Part Productivity Series: Managing for Productivity
Feb 25 2016	3-Part Productivity Series: The Shape of the Visit™
Mar 3 2016	5-Part Compliance Series: Compliance for the Hospice Nurse & Aide
Mar 10 2016	2016 Productivity Series
Mar 10 2016	3-Part Productivity Series: Documentation: An Integral Part of the Visit
Apr 14 2016	5-Part Compliance Series: Compliance for Hospice Social Workers & Chaplains
May 12 2016	5-Part Compliance Series: Compliance for Hospice Bereavement Staff
Jun 23 2016	5-Part Compliance Series: Compliance for Hospice Volunteer Staff
Jun 23 2016	2016 Compliance Series
Aug 2 2016	Understanding the New Overtime Rules Effective December 1, 2016: Critical Budgeting Issues & How to Determine the Appropriate Hourly Rate
Aug 4 2016	Federal Medicare Recertification: Survey Readiness: Before, During & After
Aug 11 2016	So What Went Wrong? Top Hospice Survey Deficiencies & How to Avoid Them
Aug 25 2016	3-Part Series: Part 1: Social Workers & Chaplains: Beyond Emotional Support: We Are the Counselors!
Sep 1 2016	3-Part Series: Hospice Billing: Part 1: Eligibility Requirements & Notice of Election
Sep 8 2016	3-Part Series: Part 2: Social Workers & Chaplains: Our Role in Pain & Symptom Management
Sep 15 2016	3-Part Series: Hospice Billing: Part 2: Details of Medicare Claims Processing
Sep 21 2016	Grant Writing Series: Part 1: Introduction to Grant Writing
Sep 22 2016	3-Part Series: Part 3: Social Workers & Chaplains: Stepping Up as Leaders in Ensuring High Level Interdisciplinary Psychosocial-Spiritual Care
Sep 22 2016	2016 Social Workers & Chaplains Series
Sep 29 2016	2016 Hospice Billing Series
Sep 29 2016	3-Part Series: Hospice Billing: Part 3: Face-to-Face, Hospice CAP & Palliative Care
Oct 6 2016	Working with the Challenging Volunteer: Coaching, Redirecting & Terminating
Oct 11 2016	Countdown to the New Overtime Rules: How to Bring Your Agency into Compliance by the December 1, 2016 Deadline
Oct 12 2016	Grant Writing Series: Part 2: Applied Grant Writing
Oct 18 2016	QAPI & HQRP: Differences & Similarities
Oct 26 2016	2016 Grant Writing Series
Oct 26 2016	Grant Writing Series: Part 3: Completing a Grant Budget & Grant Administration
Nov 3 2016	Mistakes Happen! Cultivating Skills Necessary for Recovery

Nov 10 2016	Targeted Risk Areas for Hospices & Compliance Strategies
Dec 6 2016	Competency Programs for Hospices
Dec 8 2016	Marketing in a World that is Consolidating: Why Data is Your Best Tool!
Jan 1 2017	2017 Volunteer Appreciation Event Package
Jan 5 2017	How HIPAA Impacts Email & Text Messaging: Communicating with & About Patients in Compliance with HIPAA
Jan 12 2017	Preparing for CAP Reporting & Managing Liabilities
Jan 19 2017	Emergency & Disaster Preparedness Final Rule Update: Hospice & Home Health & Mini Drill
Jan 26 2017	Hospice 101: The Basics for New Staff
Feb 2 2017	2017 Hospice Manager Series
Feb 2 2017	Hospice Manager Series: First, Do No Harm! Critical Thinking for Managers
Feb 9 2017	Hospice Enforcement Trends: Recent Decisions, Opinions & Other Guidance for the Increasing Scrutiny on Hospice
Feb 16 2017	2017 PEPPER Series
Feb 16 2017	PEPPER Series: Adding PEPPER to Your Hospice Compliance Spice Rack
Feb 23 2017	Hospice Manager Series: The Difficult Personality: Ours, Those We Supervise, Patients & Families
Mar 2 2017	PEPPER Series: Adding Salt to Your PEPPER: Spicing Up Day-to-Day Compliance
Mar 9 2017	HIS Update
Mar 14 2017	The New Hospice 101: Preparing for & Responding to Hospice Audits
Mar 16 2017	Hospice Manager Series: Coaching & Guidance: Ensuring Everyone Knows Where They Are Headed & How to Get There
Mar 23 2017	Board Fiduciary Duty of Care & Individual Liability
Mar 30 2017	Hospice Manager Series: Pull Your Weight! Maximizing the Role of Everyone on the Team
Apr 4 2017	2017 ICD-10 Coding: Revisions, Updates & Challenges
Apr 6 2017	Hospice Compliance: Is It Documented?
Apr 13 2017	Compliance Investigations: How to Prevent the Response from Making Things Worse
Apr 20 2017	2017 Frontline Supervisor Series
Apr 20 2017	Frontline Supervisor Series: Exploring the Role of the Frontline Supervisor
Apr 27 2017	Focus on Volunteers: Multi-Generational Perspectives, Programming & Services
May 4 2017	Frontline Supervisor Series: Developing Staff & Managing Performance
May 9 2017	Recruiting & Hiring the Perfect "Fit"
May 11 2017	Hot Topics in Hospice Regulatory Matters
May 16 2017	Communicating in a Crisis: How to Protect Your Reputation & Brand
May 18 2017	Competencies for the Heart of Hospice Care
May 25 2017	Compliance Series: Part 1: Preparing for the Project: What We Need to Know for Success

Jun 15 2017	Post-Acute Care Series: Value-Based Post-Acute Service for Hospice Home Care: Key Strategic Considerations
Jun 22 2017	Compliance Series: Part 3: Conducting Individualized Risk Assessments & Establishing Audits & Monitors
Jun 29 2017	Managing Your Costs & Finding Efficiencies to Remain Relevant
Jul 11 2017	Project Management for Starting a Palliative Care Program
Jul 13 2017	Compliance Series: Part 4: The Final Touches: The Annual Review, the Link Between Performance & Compliance & Staying Current
Jul 20 2017	Monitoring Employees' Work-Related & Personal Social Media: Why? How? Is It Legal & Ethical?
Jul 25 2017	Hospice & Nursing Home Partnerships: Balancing Regulation with Quality
Jul 27 2017	Taking Counseling to the Next Level: Applying Techniques/Interventions to Challenging Situations
Aug 3 2017	Hospice Billing Series: Part 1: Eligibility Requirements & Notice of Election
Aug 10 2017	Participation in Bundled Payment Initiatives
Aug 17 2017	Hospice Billing Series: Part 2: Details of Medicare Claims Processing
Aug 24 2017	The Dos & Don’ts of Managed Care Contracting
Aug 31 2017	Hospice Billing Series: Part 3: Face-to-Face, Hospice CAP & Palliative Care
Sep 7 2017	GIP - Guidelines & Utilization Review
Sep 14 2017	Survey Series: Assessing Your Regulatory Compliance Through Survey Readiness
Sep 21 2017	Serving the Under-Served in Your Community
Sep 28 2017	Survey Series: Conducting a Mock Survey to Assess Compliance
Oct 5 2017	A Whole New World: Defining the Role of Hospice Care in a Transforming Health Care System
Oct 12 2017	Survey Series: Top Five Survey Deficiencies & How to Avoid Them
Oct 19 2017	HIPAA Compliance: What Every Hospice & Home Care Provider Needs to Know About Electronic Protected Health Information (ePHI) & Paper-Based Medical Records
Oct 26 2017	Healthcare Due Diligence: The Who, What, Why & When
Nov 2 2017	Continuous Home Care Guidelines & Utilization Review
Nov 9 2017	Marketing: Compliant Practices for Hospice & Home Health
Nov 16 2017	How to Improve HCAHPS Scores
Dec 5 2017	Hospice Quality - Comprehensive Assessment Tool, Public Reporting & Star Rating
Dec 7 2017	Honoring Veteran Program Partnerships